Enterprise Search

Today, content is created at an astonishing rate by different people in different languages — and is saved in diverse, disconnected locations across an organization. As a result, finding the right information and the most up-to-date documents is time-consuming, wasting valuable employee resources while adversely affecting productivity and introducing legal and compliance risks.

Enterprise Search makes locating key information simple, straightforward and quick. You can rapidly access the information you need and then take action — completing a task, solving a problem or advancing a business process. And with faceted navigation, conversational search, natural language support and other intuitive features, you don't have to enter perfect queries to get the right results.

Class-leading content discovery and output technology unlocks valuable content regardless of where it exists — content repositories, SharePoint sites, email systems, network shares, intranets, extranets, websites, databases, social media platforms and more. With Enterprise Search, you can also analyze and explore relationships and connections between disparate pieces of information, improving decision-making and supporting knowledge-driven work.

Features

Unify access to all of your information

With Enterprise Search, find and search for the information you need, no matter where it exists inside and outside your firewall, using any device including web-enabled smartphones and tablets. You can also:

▸ Index and search any type of electronic document, file, container and email — plus legacy formats

▸ Access data trapped inside static, even poor-quality, document images, such as scanned paper, faxes and TIFFs

▸ View the documents you find in high definition, retaining the original fonts, layouts, tables and imagery

Get perfect results without requiring users to be perfect

Enterprise Search allows you to provide access to the right information even if users don't know exactly where to find it. Enable anyone to build powerful queries without expertise using intuitive, menu-assisted and natural language search options. You can also:

▸ Navigate search results using options such as popular topics, locations, people and timeline

▸ Find answers when there are misspelled search terms, inexact queries, substandard data, document errors and other faults

▸ Get results that include dynamic thumbnails and are ranked based on the needs of users, improving access to the right documents

Extract more meaning and insight from your content

Enterprise Search goes beyond simply finding the information you need. Get more from your content with a product that can:

▸ Pinpoint information faster with conversational search, which anticipates the context of your search and presents best bets and suggestions

▸ Drill down into content relationships, open up new lines of investigation and chart results

▸ Receive alerts and notifications when search results change or information you're monitoring is modified

Hyland®

Add value to any industry or business process

With Enterprise Search, you can easily customize the user experience to suit the needs of different people, roles and processes — in any industry or department. You can also:

- Search, refine and view information — then make it usable and actionable by others across the organization
- Package search results and export relevant information as a ZIP or PDF file and flag results for others' review
- Output groups of files in their original formats or convert them to text, HTML 5, PDF or TIFF directly from the Search interface

Benefit from the most advanced search platform

Enterprise Search leaves a small technical footprint with minimal hardware (CPU, RAM) requirements. You can access search functionality from any operating system through a browser, including Windows, Mac OS X, iOS, Blackberry and Android. Enterprise Search can also:

- Handle the most complex indexing tasks, facilitating unlimited filename lengths and unlimited document container processing with an indexing architecture that delivers sub-second performance
- Render information in whichever language you require with support for every language
- Accommodate any integration need with multiple APIs and support for REST and SOAP, including connecting to cloud applications
- Apply security whenever and wherever it's needed without re-creating privileges — at the document level, repository (index) level and user level (active directory and LDAP) — with technology that understands and enforces other systems' security models
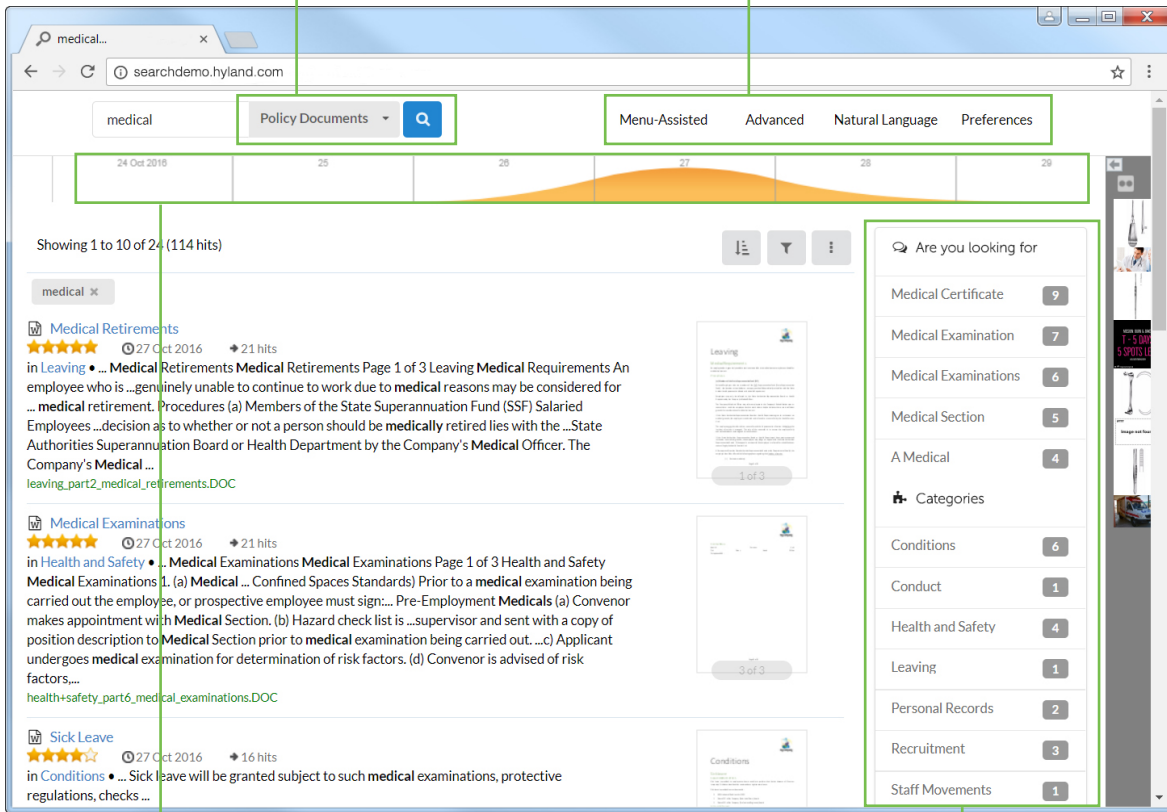
Benefits

- **Reduce the costs of finding and analyzing information**
  - By making it easy, intuitive and quick to find, access, analyze and use the right information, users don't waste valuable time searching for answers
- **Boost performance and productivity**
  - With Enterprise Search, organizations have a powerful, straightforward and secure way of providing access to critical information from anywhere, even from web-enabled mobile devices
- **Improve decision-making**
  - Seamless, universal access means that everyone in the organization can quickly find and share important information wherever it is, leading to more informed and efficient decision-making
- **Minimize business risk**
  - By enabling access to the most recent and relevant information, your organization mitigates legal and regulatory compliance risks
  - At the same time, any information gaps or the presence of sensitive data can be quickly identified, further reducing potential exposure
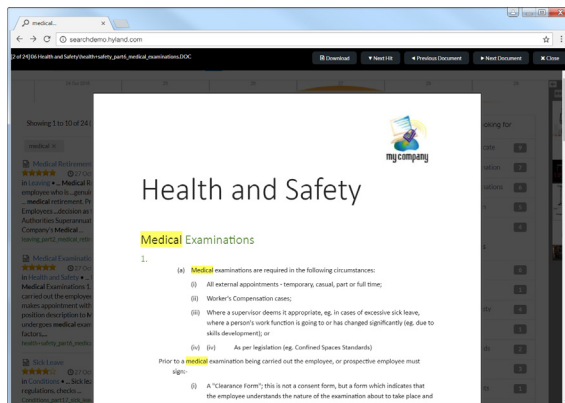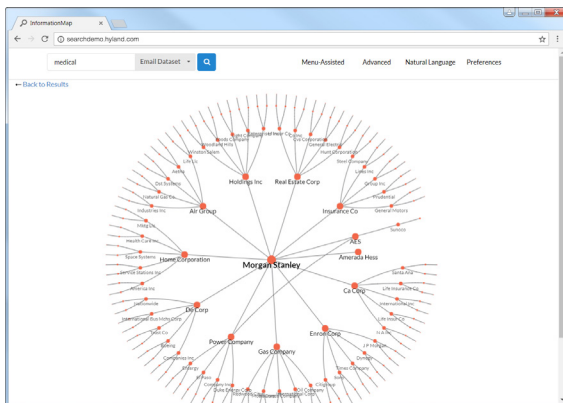
Enterprise Search in Action

Select the information source you want to search

Search in terms that you understand

Review results based on a time line

Further refine your search based on concepts

Map information to discover
the links between content

View relevant, highlighted content
inside a document

Learn more at **Hyland.com/Enterprise-Search »**

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