

Maximize payments, minimize costs

Invoice Cloud provides a complete, secure electronic bill presentment and payment (EBPP) solution that streamlines the payment process and enhances payment capabilities. Our best-in-class user experience helps local government offices increase customer satisfaction, improve collections efficiencies, and decrease costs.

Invoice Cloud's true-SaaS platform reduces costs and staff workloads by providing the flexibility to process payments for everything your local government needs, including taxes, parking violations, court and police fees, permits, school fees, and more.

Drive real results

Our digital payment platform is designed to seamlessly engage your customers throughout the payment process to help your organization:

- **Save time and cut costs** with an increase in self-service, paperless billing, and AutoPay registrations
- **Decrease late payments** with intelligent payment reminders
- **Accelerate reconciliations** through a seamless integration with your core billing software
- **Enable your customers to pay whenever and wherever they want** with omni-channel payment options
- **Deliver quick and easy technology updates** with a true SaaS platform to meet evolving payment preferences
- **Protect sensitive data** with PCI Level 1 security

Collect more than just payments. Collect happy customers.

Over 2,100 clients have seen real results, such as:

- **2 to 3 times** as many e-payments
- **60% decreases** in annual call volume
- **Up to 7 times more** enrollments in paperless billing
- **100%** and higher e-adoption increase in year one



Tailored to meet the unique needs of local government

Our highly configurable, true SaaS platform is tailored to fit the needs of your office. Our local government solution features include:



Omni-channel payment options

Enable your customers to pay when, how, and where they want. Invoice Cloud's platform maintains context from one channel to the next, creating easy and engaging customer experiences.

Account linking

Allow customers to pay multiple bills in one place with our account linking functionality.

One-time payments

Invoice Cloud's platform makes payments easier with a simple to use 'one-time' or guest payment route that does not require registration.

Intelligent communications

The key to encouraging customers to pay online is engaging them throughout the payment route – starting with payment reminders. Our platform utilizes email, text, and phone to help payers stay on top of their bills, and even enables payment through text or calendar reminders.

Engaging customer interface

Our simple to use interface engages customers to increase customer satisfaction and adoption. Invoice Cloud's platform achieves 2 to 3 times the industry average adoption rates because we consistently engage customers throughout the payment route to enroll in AutoPay, paperless billing, and more.

True SaaS model

With our true single instance, multi-tenant SaaS platform, you can always deliver the latest innovations to your customers – without time-consuming upgrades or costly customizations.

Seamless integrations

Invoice Cloud partners with leading CIS/core billing software companies to create tight integrations and accurate, fast account reconciliations.