

Naviant Managed Services

Offload the day-to-day maintenance of your software solution.

With Naviant Managed Services, you can offload the day-to-day maintenance of your software solution to our team of experts. We will proactively monitor your system and ensure its running at optimal performance. Then, you can focus on your organization's goals without having the distraction of maintenance and monitoring.

We Have You Covered

- + We'll proactively monitor your software solution.
- + You'll have a team of experts at your disposal to keep your system functioning as expected.
- + We're here for break/fix support of your software.
- + We can perform updates to existing processes.
- + We'll configure and deploy the latest dashboards for data processing for you.
- + It's a fixed cost for maintenance activities.

Features	Naviant Customer	Support Level Agreement	Managed Services
Time & Materials Support	✓		
Access to Naviant Blog Membership	✓	✓	✓
Access to Naviant Educational Webinars	✓	✓	✓
Unlimited Support Assistance	✓	✓	✓
Basic Audit		✓	✓
Access to Latest Dashboards		✓	✓
Fixed Support Cost		✓	✓
8 Hours of Support Configuration		✓	✓
Discounted Project Rate		✓	✓
System Admin (<i>like gaining an employee</i>)			✓
Proactive System Monitoring			✓
Daily/Weekly/Monthly System Adjustments			✓
Latest Dashboards Configured & Deployed			✓
Admin Training			✓
Updates to Existing Processes			✓